

<b>Notice of References Cited</b>	Application/Control No. 10/083,488		Applicant(s)/Patent Under Reexamination KOBAYASHI ET AL.	
	Examiner William J. Allen		Art Unit 3625	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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*	B	US-2002/0128918	09-2002	Chao et al.	705/26
*	C	US-2002/0178077	11-2002	Katz et al.	705/26
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	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

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**NON-PATENT DOCUMENTS**

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	U	"Identifying and Developing Referral Channels". Herriott, Scott R. Management Decision. London: 1992.Vol.30, Iss. 1; pg. 4, 6 [recovered from Proquest database 10-07-2006].
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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